LexisNexis® Total Practice Solutions

You have many reasons to be confident in choosing LexisNexis® Managed Network Services—from our people and processes, to our systems.

- With over 32 years of experience and commitment to the legal community, LexisNexis offers total Practice Solutions designed specifically for law firms and customized for individual firm needs.

- Experienced technical experts attend to customer production operations, hosting services, monitoring, and project coordination. Our expertise encompasses security, systems administration, software engineering, hardware engineering, operating systems, data replication, project management, high availability engineering and network engineering.

- Network services staff members focus exclusively on local area network (LAN), wide area network (WAN), security, and Internet connectivity.

- Dedicated field service engineers promptly take care of on-site customer needs.

- Database teams have deep knowledge and broad experience in supporting SQL Server®, Oracle, Sybase®, DB2®, IDMS, and Teradata® systems.

- Network availability at 99.99 percent.

- We have a robust network for hosting Web products. For customers who access production Web sites, LexisNexis maintains 50 percent excess capacity. With five Internet service providers (ISPs), LexisNexis manages and supports a full Web-access infrastructure. Using connections to peering points for data exchange in several major metropolitan areas, we offer optimal access for all U.S.-based customers.

- We’re a “Tier 1” purchasing and technical support partner with major technology vendors such as Sun Microsystems, Oracle Corp., Microsoft, IBM, HP, Dell Inc., EMC Corp., Red Hat, Computer Associates International Inc. (CA), Foundry Networks Inc., and Cisco Systems Inc.

- We’re a leading member of Uptime Institute for Data Center Management.

- We’re a trusted knowledge provider, working with approximately 99 percent of Am Law 100 firms.

LexisNexis is committed to maintaining a comprehensive range of advanced technology services to support customer needs. To find out how you can leverage our resources for your data security, contact your account representative.

Effective data storage and management is critical to a successful practice.

LexisNexis has the solution for you.

The comprehensive suite of solutions from LexisNexis includes:

- Data backup and protection
- Disaster recovery services
- Systems hosting
- Network services
- Design consulting

Your clients and your practice depend on you.

You can count on a tailored solution from the data experts at LexisNexis.
Choose the Services that Meet Your Firm’s Needs

Data Backup and Protection Services
For firms of all sizes, LexisNexis offers a range of data backup and protection services that includes:
- Continuous online data backup—data is recoverable up to the minute the disaster occurs
- Backup and protection of open, changing files and databases such as Exchange, SQL, and Oracle
- Customer tools to manage and monitor the entire backup and vaulting process from a Web browser anywhere, anytime
- Automatic detection of problems at any stage of backup or recovery, along with corrective action initiation and notification
- On-site rapid recovery in conjunction with the LexisNexis off-site storage services to provide complete protection of remote location data

Disaster Recovery Services
In addition to protecting your firm’s critical applications and information, LexisNexis can ensure your firm’s business continuity by assisting in recovery and maintaining vital access to your critical data. LexisNexis offers the following:
- Continuous online data backup—data is recoverable up to the minute the disaster occurs
- State-of-the-art data centers
- Use of a global data network with nodes in most major cities for customer connections
- Support by a pre-defined Crisis Action Team (CAT)
- Office space for assistance during recovery period

Systems Hosting
LexisNexis can also serve as a primary or secondary site to host firm systems. Hosting services include:
- Architecture/engineering consultation
- Selection, acquisition, and configuration of hardware, software, tools, applications, and Internet and network connectivity
- Housing of hardware at a world-class data center

Network Services
LexisNexis can provide the following services, designed for each firm’s unique needs, for hosted systems:
- Full data center services, including support for capacity and performance, database administration, and systems administration
- Monitoring and troubleshooting across all platforms

Design Planning and Consulting
LexisNexis also offers design consulting on Web architecture, failover, redundancy, database design, and performance tuning, as well as:
- Server, network, security, and database requirements and design
- Reliability, availability, and performance (RARP) requirements and design
- Capacity, storage, backup, and business continuity requirements and design
- Data center facilities management for high systems availability
- Business risk assessment
- Disaster recovery and testing plans development
- Budget planning

Essential to Your Practice
Effective data storage and management is critical to the success of your firm. But powerful storms, regional infrastructure problems, and unexpected events can cause expensive outages, data losses, and work disruptions. Even a few minutes of irrecoverable data can adversely affect your client matters and billable time.

Most firms have no data disaster recovery plan, and many rely strictly on tape backup. According to a recent survey, 77 percent of companies that tested their tape backups said those systems failed to restore needed data.

In addition, a 2004 survey of 1,259 IT professionals around the world, found that more than 40 percent of the respondents had no idea how long it would take to achieve normal operations or even skeletal operations. Not only that, but 97 percent acknowledged that their companies would face serious consequences if they had to implement their disaster recovery plans.

LexisNexis Data Protection and System Hosting Services
- Continuous disk-based backup
- Automatic offsite storage
- Rapid, reliable recovery
- Archiving with unlimited history
- Data center service and support
- Solution requirements and design

Count On the Experts
Legal professionals have long relied on LexisNexis data management and research capabilities. Today, LexisNexis meets information needs well beyond legal research. Knowledge-intensive law practices of various sizes and types count on our tailored data protection, disaster recovery services, and comprehensive systems hosting.

How can you make sure your data is safe, sound and available when you need it? With LexisNexis, you can secure your data and protect your practice:
- Store data effectively and economically
- Enjoy a high level of system response and uptime
- Ensure secure data access
- Prevent avoidable disruptions to data flow and business continuity
- Maintain critical backup
- Gain full, quick recovery in case of unforeseen events
- Retain data integrity

From requirements assessment, design, and cost modeling to implementation and support, a dedicated LexisNexis team will work closely with you to make sure all services meet your specific needs.
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